

Privacy policy for the realization of Biotrans 2021

Besides the University of Graz, DGM-Inventum GmbH is involved as a service provider in the realization of the conference. Therefore, 2 privacy statements are included in this document.

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Privacy Policy University of Graz

The University of Graz takes data protection very seriously and treats your personal data confidentially and in accordance with the legal regulations. This privacy statement is intended to inform you as a submitter of abstracts, participant, lecturer, employee of Biotrans 2021 according to Art 12 and 13 DS-GVO about the purpose, legal basis and your rights regarding the processing of personal data by the University of Graz.

Purpose and legal basis of data processing:

1. organization and implementation of the event

For the organization and implementation of the above event, specifically for the registration to the platform provided by DGM-Inventum GmbH, submission of abstracts, review of abstracts by the conference committee, registration and payment of the participation fee, preparation and provision of the program, transmission of conference relevant information (program, program changes), registration for the congress dinner, creation of name badges, enabling interaction of conference participants, and issuance of participation confirmations, we process the following personal data:

- Gender
- Family name and first name(s)
- salutation
- Full academic title (optional)
- Institution, organization or company
- Department (optional)
- Email address
- Address, postal code, city, country or billing address
- Access data (user ID), username and password

We process this data for the fulfillment of the contract or for the implementation of pre-contractual measures (pursuant to Art 6 para 1 lit b DS-GVO) or in the legitimate interest of the University of Graz for the organization and implementation of the event (pursuant to Art 6 para 1 lit f DS-GVO).

As far as the processing of personal data is necessary for the performance of the contract or pre-contractual measures, the failure to provide the data means that the respective service cannot be provided.

2. public relations and documentation

For public relations and documentation of the event, presentation of the activities of the university as well as for information of the public, we take photographs, which are made available on the homepage of Biotrans 2021 (<http://biotrans2021.uni-graz.at/>).

We process this data in the legitimate interest of the University of Graz in documenting and informing the public about the fulfillment of the tasks of the universities (according to Art. 6 Abs 1 lit f DS-GVO iVm § 3 Z 11 UG).

Storage period:

In case of contract: We store your personal data as long as this is necessary for the processing of the event. Beyond that, we only store your data if legal retention periods exist for it or statutes of limitations regarding potential legal claims are open.

In case of legitimate interest: We process the data as long as this is necessary to protect legitimate interests or until a (justified) objection is raised. Beyond that, we only store your data if legal retention periods exist for it or statutes of limitations are open regarding potential legal claims.

Transmission of your data:

For the organization of the event, we use the web-based software for the organization of conferences "Biotrans 2021". The use of this software takes place within the framework of an order processing relationship. The privacy policy of DGM-Inventum GmbH can be found at: <https://www.dgm-inventum.de/index.php?id=5646>.

In addition, your personal data will only be processed internally at the university; there will be no transfer to other external recipients.

Your rights:

In connection with the processing of your personal data, you have the following rights at any time:

Right of access to the personal data concerned (Art 15 DS-GVO), Right of rectification (Art 16 DS-GVO) or erasure (Art 17 DS-GVO) or restriction of processing (Art 18 DS-GVO), Right of data portability (Art 20 DS-GVO), Right of objection (Art 21 DS-GVO) and Right of revocation of consent (Art 7 Abs 3 DS-GVO), which does not affect the lawfulness of the processing carried out until revocation.

In addition, there is the right to lodge a complaint (Art 77 DS-GVO), which would have to be submitted to a supervisory authority, in Austria this is the Austrian Data Protection Authority, Barichgasse 40-42, 1030 Vienna, phone: +43 1 52 152-0, e-mail: dsb@dsb.gv.at.

Our contact details:

University of Graz, Institute of Chemistry, 8010 Graz, Mail: wolfgang.kroutil@uni-graz.at

You can reach our data protection officer at: dsba@uni-graz.at

For general data protection inquiries, please contact: datenschutz@uni-graz.at

Privacy Policy DGM-Inventum GmbH

1. Data protection at a glance

General information

The following notes provide a simple overview of what happens to your personal data when you visit this website. Personal data is any data by which you can be personally identified. For more detailed information on data protection, please refer to our privacy policy listed below this text.

Data collection on this website

Who is responsible for data collection on this website?

Data processing on this website is carried out by the website operator. You can find his contact details in the imprint of this website.

How do we collect your data?

On the one hand, your data is collected by you providing it to us. This can be, for example, data that you enter in a contact form. Other data is collected automatically or after your consent when you visit the website by our IT systems. This is mainly technical data (e.g., Internet browser, operating system or time of page view). This data is collected automatically as soon as you enter this website.

What do we use your data for?

Some of the data is collected to ensure error-free provision of the website. Other data may be used to analyze your user behavior.

What rights do you have regarding your data?

You have the right at any time to receive information free of charge about the origin, recipient and purpose of your stored personal data. You also have a right to request the correction or deletion of this data. If you have given your consent to data processing, you can revoke this consent at any time for the future. You also have the right to request the restriction of the processing of your personal data under certain circumstances. Furthermore, you have the right to lodge a complaint with the competent supervisory authority.

For this purpose, as well as for further questions about data protection, you can contact us at any time at the address given in the imprint.

Analysis tools and third-party tools

When visiting this website, your surfing behavior may be statistically analyzed. This is done primarily with so-called analysis programs. Detailed information about these analysis programs can be found in the following privacy policy.

2. General notes and mandatory information data protection

The operators of these pages take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy.

When you use this website, various personal data are collected. Personal data is data with which you can be personally identified. This privacy policy explains what data we collect and what we use it for. It also explains how and for what purpose this is done.

We would like to point out that data transmission on the Internet (e.g., when communicating by e-mail) can have security gaps. Complete protection of data against access by third parties is not possible.

Note on the responsible office

The responsible party for data processing on this website is:

DGM-Inventum GmbH
Marie-Curie-Strasse 11- 17
53757 Sankt Augustin
Phone: +49 (0)69 - 75306 750
E-mail: info@dgm-inventum.de

The responsible body is the natural or legal person who alone or jointly with others determines the purposes and means of the processing of personal data (e.g. names, e-mail addresses or similar).

Storage period

Unless a more specific storage period has been specified within this data protection declaration, your personal data will remain with us until the purpose for the data processing no longer applies. If you assert a legitimate request for deletion or revoke your consent to data processing, your data will be deleted unless we have other legally permissible reasons for storing your personal data (e.g., retention periods under tax or commercial law); in the latter case, the data will be deleted once these reasons no longer apply.

Data protection officer required by law

We have appointed a data protection officer for our company.

Sebastian Koch
DGM-Inventum GmbH Marie-Curie-Strasse 11- 17
53757 Sankt Augustin
Phone: 06975306754 E-mail: privacy@dgm.de

Note on data transfer to the USA

Among other things, tools from companies based in the USA are integrated on our website. If these tools are active, your personal data may be transferred to the US servers of the respective companies. We would like to point out that the USA is not a safe third country in the sense of EU data protection law. US companies are obliged to hand over personal data to security authorities without you as a data subject being able to take legal action against this. It can therefore not be ruled out that US authorities (e.g., intelligence services) may process, evaluate and use your data located on US servers for monitoring purposes, evaluate and permanently store it. We have no influence on these processing activities.

Revocation of your consent to data processing

Many data processing operations are only possible with your express consent. You can revoke consent you have already given at any time. The legality of the data processing carried out until the revocation remains unaffected by the revocation.

Right to object to data collection in special cases and to direct marketing (Art. 21 DSGVO).

IF DATA PROCESSING IS CARRIED OUT ON THE BASIS OF ART. 6 ABS. 1 LIT. E OR F DSGVO, YOU HAVE THE RIGHT TO OBJECT TO THE PROCESSING OF YOUR PERSONAL DATA AT ANY TIME FOR REASONS ARISING FROM YOUR PARTICULAR SITUATION; THIS ALSO APPLIES TO PROFILING BASED ON THESE PROVISIONS. THE RESPECTIVE LEGAL BASIS ON WHICH PROCESSING IS BASED CAN BE FOUND IN THIS PRIVACY POLICY. IF YOU OBJECT, WE WILL NO LONGER PROCESS YOUR PERSONAL DATA CONCERNED UNLESS WE CAN DEMONSTRATE COMPELLING LEGITIMATE GROUNDS FOR THE PROCESSING WHICH OVERRIDE YOUR INTERESTS, RIGHTS AND FREEDOMS, OR THE PROCESSING IS FOR THE PURPOSE OF ASSERTING, EXERCISING OR DEFENDING LEGAL CLAIMS (OBJECTION UNDER ARTICLE 21(1) DSGVO).

IF YOUR PERSONAL DATA ARE PROCESSED FOR THE PURPOSE OF DIRECT MARKETING, YOU HAVE THE RIGHT TO OBJECT AT ANY TIME TO THE PROCESSING OF PERSONAL DATA CONCERNING YOU FOR THE PURPOSE OF SUCH MARKETING; THIS ALSO APPLIES TO PROFILING INSOFAR AS IT IS RELATED TO SUCH DIRECT MARKETING. IF YOU

OBJECT, YOUR PERSONAL DATA WILL SUBSEQUENTLY NO LONGER BE USED FOR THE PURPOSE OF DIRECT MARKETING (OBJECTION PURSUANT TO ARTICLE 21 (2) OF THE GERMAN DATA PROTECTION ACT).

Right of appeal to the competent supervisory authority

In the event of violations of the GDPR, data subjects shall have the right to lodge a complaint with a supervisory authority, in particular in the Member State of their habitual residence, their place of work or the place of the alleged violation. The right of appeal is without prejudice to any other administrative or judicial remedy.

Right to data portability

You have the right to have data that we process automatically on the basis of your consent or in performance of a contract handed over to you or to a third party in a common, machine-readable format. If you request the direct transfer of the data to another responsible party, this will only be done insofar as it is technically feasible.

SSL or TLS encryption

For security reasons and to protect the transmission of confidential content, such as orders or requests that you send to us as the site operator, this site uses SSL or TLS encryption. You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the lock symbol in your browser line. If SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties.

Encrypted payment transactions on this website

If there is an obligation to transmit your payment data (e.g. account number in the case of direct debit authorization) to us after the conclusion of a contract with costs, this data is required for payment processing.

Payment transactions via the common means of payment (Visa/MasterCard, direct debit) are made exclusively via an encrypted SSL or TLS connection. You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the lock symbol in your browser line.

With encrypted communication, your payment data that you transmit to us cannot be read by third parties.

Information, deletion and correction

Within the framework of the applicable legal provisions, you have the right at any time to free information about your stored personal data, its origin and recipient and the purpose of data processing and, if necessary, a right to correction or deletion of this data. For this purpose, as well as for further questions on the subject of personal data, you can contact us at any time at the address given in the imprint.

Right to restriction of processing

You have the right to request the restriction of the processing of your personal data. To do this, you can contact us at any time at the address given in the imprint. The right to restriction of processing exists in the following cases:

- If you dispute the accuracy of your personal data stored by us, we usually need time to verify this. For the duration of the review, you have the right to request the restriction of the processing of your personal data.
- If the processing of your personal data happened/is happening unlawfully, you can request the restriction of data processing instead of deletion.
- If we no longer need your personal data, but you need it to exercise, defend or assert legal claims, you have the right to request restriction of the processing of your personal data instead of erasure.
- If you have lodged an objection pursuant to Art. 21 (1) DSGVO, a balancing of your and our interests must be carried out. As long as it has not yet been determined whose interests prevail, you have the right to request the restriction of the processing of your personal data.

If you have restricted the processing of your personal data, this data - apart from its storage - may only be processed with your consent or for the assertion, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of an important public interest of the European Union or a Member State.

Objection to advertising e-mails

The use of contact data published within the framework of the imprint obligation for the transmission of advertising and information material not expressly requested is hereby objected to. The operators of the pages expressly reserve the right to take legal action in the event of the unsolicited sending of advertising information, such as spam e-mails.

3. Data collection on this website

Cookies

Our Internet pages use so-called "cookies". Cookies are small text files and do not cause any damage to your terminal device. They are stored either temporarily for the duration of a session (session cookies) or permanently (permanent cookies) on your end device. Session cookies are automatically deleted at the end of your visit. Permanent cookies remain stored on your end device until you delete them yourself or until they are automatically deleted by your web browser.

In some cases, cookies from third-party companies may also be stored on your terminal device when you enter our site (third-party cookies). These enable us or you to use certain services of the third-party company (e.g. cookies for processing payment services).

Cookies have various functions. Many cookies are technically necessary, as certain website functions would not work without them (e.g., the shopping cart function or the display of videos). Other cookies are used to evaluate user behavior or display advertising.

Cookies that are necessary to carry out the electronic communication process (necessary cookies) or to provide certain functions that you have requested (functional cookies, e.g. for the shopping cart function) or to optimize the website (e.g. cookies to measure the web audience) are stored on the basis of Art. 6 (1) lit. f DSGVO, unless another legal basis is specified. The website operator has a legitimate interest in storing cookies for the technically error-free and optimized provision of its services. If consent to the storage of cookies has been requested, the storage of the cookies in question is based exclusively on this consent (Art. 6 para. 1 lit. a DSGVO); consent can be revoked at any time.

You can set your browser so that you are informed about the setting of cookies and only allow cookies in individual cases, exclude the acceptance of cookies for certain cases or in general and activate the automatic deletion of cookies when closing the browser. If cookies are deactivated, the functionality of this website may be limited. Insofar as cookies are used by third-party companies or for analysis purposes, we will inform you separately about this within the scope of this data protection declaration and, if necessary, request your consent.

Server log files

The provider of the pages automatically collects and stores information in so-called server log files, which your browser automatically transmits to us. These are:

- browser type and version
- Operating system used
- referrer URL
- Host name of the accessing computer
- Time of the server request
- IP address

This data is not merged with other data sources.

The collection of this data is based on Art. 6 para. 1 lit. f DSGVO. The website operator has a legitimate interest in the technically error-free presentation and optimization of its website - for this purpose, the server log files must be collected.

Contact form

If you send us inquiries via the contact form, your data from the inquiry form, including the contact data you provided there, will be stored by us for the purpose of processing the inquiry and in case of follow-up questions. We do not pass on this data without your consent.

The processing of this data is based on Art. 6 (1) lit. b DSGVO, if your request is related to the performance of a contract or is necessary for the implementation of pre-contractual measures. In all other cases, the processing is based on our legitimate interest in the effective processing of the requests addressed to us (Art. 6 (1) (f) DSGVO) or on your consent (Art. 6 (1) (a) DSGVO) if this has been requested.

The data you enter in the contact form will remain with us until you request us to delete it, revoke your consent to store it, or the purpose for storing the data no longer applies (e.g., after we have completed processing your request). Mandatory legal provisions - in particular retention periods - remain unaffected.

Inquiry by e-mail, telephone or fax

If you contact us by e-mail, telephone or fax, your inquiry including all resulting personal data (name, inquiry) will be stored and processed by us for the purpose of processing your request. We do not pass on this data without your consent.

The processing of this data is based on Art. 6 (1) lit. b DSGVO, if your request is related to the performance of a contract or is necessary for the implementation of pre-contractual measures. In all other cases, the processing is based on our legitimate interest in the effective processing of the requests sent to us (Art. 6 (1) (f) DSGVO) or on your consent (Art. 6 (1) (a) DSGVO) if this has been requested.

The data you send to us via contact requests will remain with us until you request us to delete it, revoke your consent to store it, or the purpose for storing the data no longer applies (e.g., after your request has been processed). Mandatory legal provisions - in particular legal retention periods - remain unaffected.

Registration on this website

You can register on this website in order to use additional functions on the site. We use the data entered for this purpose only for the purpose of using the respective offer or service for which you have registered. The mandatory information requested during registration must be provided in full. Otherwise, we will reject the registration.

For important changes, for example in the scope of the offer or for technically necessary changes, we use the e-mail address provided during registration to inform you in this way.

The data entered during registration is processed for the purpose of implementing the user relationship established by registration and, if necessary, for initiating further contracts (Art. 6 para. 1 lit. b DSGVO).

The data collected during registration will be stored by us as long as you are registered on this website and will then be deleted. Legal retention periods remain unaffected.

Comment, chat and forum functions on this website

For these functions on this site, in addition to the data entered, information on the time of creation and the username you have chosen will be stored.

Storage of the IP address

The comment, chat and forum functions store the IP addresses of users who use them. We need this data to be able to take action against the author in the event of legal violations such as insults or propaganda.

Subscribing to content

As a user of the site, you can subscribe to content after registering. You will receive a confirmation email to verify that you are the owner of the email address provided. In this case, the data entered will be deleted; however, if you have submitted this data to us for other purposes and elsewhere, this data will remain with us.

Storage period

All generated data of the functions will be stored and remain on this website until the content has been completely deleted or the data must be deleted for legal reasons (e.g. misuse).

Legal basis

The storage of the generated data is based on your consent (Art. 6 para. 1 lit. a DSGVO). You can revoke any consent you have given at any time. For this purpose, an informal communication by e-mail to us is sufficient. The legality of the data processing operations already carried out remains unaffected by the revocation.

4. Analysis tools and advertising

Recording of visits to the exhibition

This website uses an analytics system to record interactions within the exhibition. The information thus collected on visits to and use of the virtual stands, the retrieval of information, and the meta-data of guided chats with exhibitors are included in the evaluation. The data is analyzed anonymously and made available to exhibitors.

Recording of interactions

This website uses an analysis system to record interactions within the event. Data on click behavior within the event program, saved favorites, played video content, visited forum entries and visited profiles are logged. The data is used to generate content recommendations based on personal preferences.

Matomo (formerly Piwik)

This website uses the open source web analytics service Matomo. Matomo uses technologies that enable cross-page recognition of the user to analyze user behavior (e.g. cookies or device fingerprinting). The information collected by Matomo about the use of this website is stored on our server. The IP address is anonymized before storage. With the help of Matomo, we are able to collect and analyze data about the use of our website by website visitors. This allows us to find out, among other things, when which page views were made and from which region they come. We also collect various log files (e.g. IP address, referrer, browsers and operating systems used) and can measure whether our website visitors perform certain actions (e.g. clicks, purchases, etc.).

The use of this analysis tool is based on Art. 6 para. 1 lit. f DSGVO. The website operator has a legitimate interest in the anonymized analysis of user behavior in order to optimize both its website and its advertising. Insofar as a corresponding consent has been requested (e.g. consent to store cookies), the processing is carried out exclusively on the basis of Art. 6 (1) lit. a DSGVO; the consent can be revoked at any time.

Hosting

We host Matomo exclusively on our own servers, so that all analysis data remains with us and is not passed on.

5. Plugins and tools

YouTube

This website embeds videos from the website YouTube. The operator of the website is Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland.

When you visit one of our websites on which YouTube is embedded, a connection to the YouTube servers is established. In doing so, the YouTube server is informed which of our pages you have visited.

Furthermore, YouTube may store various cookies on your terminal device or use comparable technologies for recognition (e.g. device fingerprinting). In this way, YouTube can obtain information about visitors to this website. This information is used, among other things, to collect video statistics, improve the user experience, and prevent fraud attempts. If you are logged into your YouTube account, you allow YouTube to associate your browsing behavior directly with your personal profile. You can prevent this by logging out of your YouTube account.

YouTube is used in the interest of an appealing presentation of our online offers. This represents a legitimate interest within the meaning of Art. 6 para. 1 lit. f DSGVO. If a corresponding consent was requested, the processing

is based exclusively on Art. 6 para. 1 lit. a DSGVO; the consent can be revoked at any time. Further information on the handling of user data can be found in YouTube's privacy policy at: <https://policies.google.com/privacy?hl=de>.

Google Web Fonts (local hosting)

This site uses so-called web fonts provided by Google for the uniform display of fonts. The Google Fonts are installed locally. A connection to Google servers does not take place. Further information on Google Web Fonts can be found under and in the privacy policy of

Google: <https://policies.google.com/privacy?hl=de>.

Font Awesome (local hosting)

This site uses Font Awesome for the consistent display of fonts. Font Awesome is installed locally. There is no connection to Fonticons, Inc. servers. For more information about Font Awesome, please see the Font Awesome privacy policy at: <https://fontawesome.com/privacy>.

OpenStreetMap

We use the map service of OpenStreetMap (OSM). The provider is the Open-Street-Map Foundation (OSMF), 132 Maney Hill Road, Sutton Coldfield, West Midlands, B72 1JU, United Kingdom. When you visit a website on which OpenStreetMap is integrated, your IP address and other information about your behavior on this website is forwarded to OSMF. OpenStreetMap may store cookies in your browser or use similar recognition technologies.

Furthermore, your location may be recorded if you have allowed this in your device settings - e.g., on your cell phone. The provider of this site has no influence on this data transmission. For details, please refer to the OpenStreetMap privacy policy at the following link: https://wiki.osmfoundation.org/wiki/Privacy_Policy.

The use of OpenStreetMap is in the interest of an appealing presentation of our online offers and an easy location of the places indicated by us on the website. This represents a legitimate interest within the meaning of Art. 6 para. 1 lit. f DSGVO. If a corresponding consent has been requested (e.g., consent to the storage of cookies), the processing is carried out exclusively on the basis of Art. 6 (1) lit. a DSGVO; the consent can be revoked at any time.

Google reCAPTCHA

We use "Google reCAPTCHA" (hereinafter "reCAPTCHA") on this website. The provider is Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland. The purpose of reCAPTCHA is to verify whether data entry on this website (e.g. in a contact form) is made by a human or by an automated program. For this purpose, reCAPTCHA analyzes the behavior of the website visitor based on various characteristics. This analysis begins automatically as soon as the website visitor enters the website. For the analysis, reCAPTCHA evaluates various information (e.g. IP address, time spent by the website visitor on the website or mouse movements made by the user). The data collected during the analysis is forwarded to Google. The reCAPTCHA analyses run entirely in the background. Website visitors are not notified that an analysis is taking place. The storage and analysis of the data is based on Art. 6 para. 1 lit. f DSGVO. The website operator has a legitimate interest in protecting its web offers from abusive automated spying and from SPAM. Insofar as a corresponding consent has been requested, the processing is carried out exclusively on the basis of Art. 6 para. 1 lit. a DSGVO; the consent can be revoked at any time. For more information on Google reCAPTCHA, please refer to the Google privacy policy and the Google terms of use at the following.

Links: <https://policies.google.com/privacy?hl=de> and <https://policies.google.com/terms?hl=de>

6. eCommerce and payment providers

Processing of data (customer and contract data)

We collect, process and use personal data only to the extent that they are necessary for the establishment, content or amendment of the legal relationship (inventory data). This is done on the basis of Art. 6 (1) lit. b DSGVO, which permits the processing of data for the fulfillment of a contract or pre-contractual measures. We collect, process and use personal data about the use of this website (usage data) only to the extent necessary to enable the user to use the service or to bill the user. The collected customer data will be deleted after completion of the order or termination of the business relationship. Legal retention periods remain unaffected.

Data transfer upon conclusion of a contract for online stores, dealers and shipment of goods

We transmit personal data to third parties only if this is necessary in the context of the contract, such as to the companies entrusted with the delivery of the goods or the credit institution entrusted with the payment processing. A further transmission of the data does not take place or only if you have expressly agreed to the transmission. Your data will not be passed on to third parties without your express consent, for example for advertising purposes. The basis for data processing is Art. 6 (1) lit. b DSGVO, which permits the processing of data for the fulfillment of a contract or pre-contractual measures.

Data transfer upon conclusion of a contract for services and digital content

We transmit personal data to third parties only if this is necessary in the context of contract processing, for example to the credit institution commissioned with payment processing. Further transmission of data does not take place or only if you have expressly consented to the transmission. Your data will not be passed on to third parties without your express consent, for example for advertising purposes. The basis for data processing is Art. 6 para. 1 lit. b DSGVO, which permits the processing of data for the fulfillment of a contract or pre-contractual measures.

Payment services

We integrate payment services from third-party companies on our website. When you make a purchase from us, your payment data (e.g., name, payment amount, account details, credit card number) are processed by the payment service provider for the purpose of payment processing. For these transactions, the respective contract and data protection provisions of the respective providers apply. The payment service providers are used on the basis of Art. 6 para. 1 lit. b DSGVO (contract processing) and in the interest of a smooth, convenient and secure payment process (Art. 6 para. 1 lit. f DSGVO). Insofar as your consent is requested for certain actions, Art. 6 para. 1 lit. a DSGVO is the legal basis for data processing; consents can be revoked at any time for the future.

We use the following payment services / payment service providers within the scope of this website:

PayPal

The provider of this payment service is PayPal (Europe) S.à.r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg (hereinafter "PayPal").

For details, please refer to PayPal's privacy policy: <https://www.paypal.com/de/webapps/mpp/ua/privacy-full>.

Apple Pay

Provider of the payment service is Apple Inc, Infinite Loop, Cupertino, CA 95014, USA. Apple's privacy policy can be found at: <https://www.apple.com/legal/privacy/de-ww/>.

Google Pay

The provider is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland. Google's privacy policy can be found here: <https://policies.google.com/privacy>.

Stripe

Provider for customers within the EU is Stripe Payments Europe, Ltd, 1 Grand Canal Street Lower, Grand Canal Dock, Dublin, Ireland (hereinafter "Stripe"). Details of this can be found in Stripe's privacy policy at the following link: <https://stripe.com/de/privacy>.

Klarna

Provider is Klarna AB, Sveavägen 46, 111 34 Stockholm, Sweden (hereinafter.

"Klarna"). Klarna offers various payment options (e.g. installment purchase). If you choose to pay with Klarna (Klarna checkout solution), Klarna will collect various personal data from you. Klarna uses cookies to optimize the use of the Klarna checkout solution. For details on the use of Klarna cookies, please refer to the following link: https://cdn.klarna.com/1.0/shared/content/policy/cookie/de_de/checkout.pdf.

Details can be found in Klarna's privacy policy at the following link: <https://www.klarna.com/de/datenschutz/>.

Paydirekt

The provider of this payment service is Paydirekt GmbH, Hamburger Allee 26-28, 60486 Frankfurt am Main, Germany (hereinafter "Paydirekt"). When you make payment using Paydirekt, Paydirekt collects various transaction data and forwards it to the bank with which you are registered with Paydirekt. In addition to the data required for the payment, Paydirekt may collect further data such as delivery address or individual items in the shopping cart as part of the transaction processing. Paydirekt then authenticates the transaction using the authentication procedure stored with the bank for this purpose.

The payment amount is then transferred from your account to ours. Neither we nor third parties have access to your account details. For details on payment with Paydirekt, please refer to the general terms and conditions and the data protection provisions of Paydirekt at: <https://www.paydirekt.de/agb/index.html>.

Sofortüberweisung

The provider of this payment service is Sofort GmbH, Theresienhöhe 12, 80339 Munich (hereinafter "Sofort GmbH"). With the help of the "Sofortüberweisung" procedure, we receive a payment confirmation from Sofort GmbH in real time and can immediately begin to fulfill our obligations. If you have chosen the payment method "Sofortüberweisung", you transmit the PIN and a valid TAN to Sofort GmbH, with which it can log into your online banking account. After logging in, Sofort GmbH automatically checks your account balance and carries out the transfer to us using the TAN you have transmitted. It then immediately sends us a transaction confirmation. After logging in, it also automatically checks your turnover, the credit line of the overdraft facility and the existence of other accounts and their balances. In addition to the PIN and the TAN, the payment data you have entered as well as data about yourself are also transmitted to Sofort GmbH. Your personal data includes your first and last name, address, telephone number(s), e-mail address, IP address and any other data required for payment processing.

The transmission of this data is necessary to establish your identity beyond doubt and to prevent fraud attempts. Details on payment with Sofortüberweisung can be found here: <https://www.sofort.de/datenschutz.html> and <https://www.klarna.com/sofort/>.

7. Audio and video conferencing

Data Processing

We use online conferencing tools, among others, to communicate with our customers. The tools we use in detail are listed below. When you communicate with us via video or audio conference over the Internet, your personal data is collected and processed by us and the provider of the respective conference tool.

In doing so, the conferencing tools collect all data that you provide/enter to use the tools (email address and/or your phone number). Furthermore, the conference tools process the duration of the conference, start and end (time) of participation in the conference, number of participants and other "context information" related to the communication process (metadata).

Furthermore, the provider of the tool processes all technical data required to handle the online communication. This includes, in particular, IP addresses, MAC addresses, device IDs, device type, operating system type and version, client version, camera type, microphone or speaker, and the type of connection.

If content is exchanged, uploaded or otherwise made available within the tool, this is also stored on the servers of the tool providers. Such content includes, but is not limited to, cloud recordings, chat/instant messages, voicemails uploaded photos and videos, files, whiteboards, and other information shared while using the Service.

Please note that we do not have full control over the data processing operations of the tools used. Our options are largely based on the company policy of the respective provider. For further information on data processing by the conference tools, please refer to the privacy statements of the respective tools used, which we have listed below this text.

Purpose and legal basis

The conference tools are used to communicate with prospective or existing contractual partners or to offer certain services to our customers (Art. 6 para. 1 p. 1 lit. b DSGVO). Furthermore, the use of the tools serves the general

simplification and acceleration of communication with us or our company (legitimate interest within the meaning of Art. 6 para. 1 lit. f DSGVO). If consent has been requested, the tools in question are used on the basis of this consent; consent can be revoked at any time with effect for the future.

Storage period

The data collected directly by us via the video and conference tools will be deleted from our systems as soon as you request us to delete it, revoke your consent to store it, or the purpose for storing the data no longer applies. Stored cookies remain on your terminal device until you delete them. Mandatory legal retention periods remain unaffected.

We have no influence on the storage period of your data, which is stored by the operators of the conference tools for their own purposes. For details, please contact the operators of the conference tools directly.

Conference tools used

We use the following conference tools:

We use **Zoom**. The provider of this service is Zoom Communications Inc, San Jose, 55 Almaden Boulevard, 6th Floor, San Jose, CA 95113, USA. For details on data processing, please see Zoom's privacy policy: <https://zoom.us/de-de/privacy.html>.

Jitsi Meet

When you communicate with us via Jitsi Meet, all data related to this communication process is processed exclusively on our servers (On Premise).